



# Country Life Community Care

## REPORT

## MAPPING COMMUNITY NEEDS - A SURVEY.



# **COUNTRY LIFE COMMUNITY CARE.**

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*Together we can – Life Connections*

Dear friends,

On behalf of the CLCC team, it is my pleasure to submit to you a report on our Community Needs Survey. I also preface this with a brief statement about our organisation, affirming our desire to serve the community and partner with other organisations to achieve synergies for the benefit of our community.

I shall be pleased to respond to any questions you have about the survey and thank you for your interest and support.

Yours sincerely

LEWIS C. MCMASTER, B.Ag.Sc., B.A., M.A.  
**Pastor and Team Leader.**

# REPORT

## MAPPING COMMUNITY NEEDS - A SURVEY.

### Executive summary

In order to assess the perceived needs of families and community members in the Strathalbyn region, a survey form was designed to canvass interest in a holistic range of issues and services. The survey form was distributed by direct mail-out, person-to-person, and via the local newspaper (Southern Argus) during October-November 2006.

A total of 4,040 forms were distributed in the Strathalbyn region, of which 174 forms (4.3%) were returned for evaluation and analysis. Percentage responses were calculated for each survey category and issue and the results were ranked in descending order of percent response; the Top-10 ranked issues and categories perceived as important by the community were identified.

Because of the voluntary nature and design of this survey, a rigorous statistical treatment of data and frequency distributions was inappropriate. However, the results do provide firm support and evidence that there is a genuine perceived need in the surveyed community for services in the following areas:-

- Health
- Counselling
- Support Groups
- Relationships
- Parenting
- Life Skills
- Home Environment
- Food

Many of these service needs are regional in nature and sought by families with children.

The CLCC team is reviewing services presently provided and available to the regional community against those which are requested or seen as important in this survey.

### Introduction and Background

Country Life Community Care (CLCC) was established by Emmanuel Christian Schools and Ministries Inc. in 2006 to reach out with God's love and compassion to those in our community, who were in distress or support. Sponsored by Emmanuel Christian Schools and Ministries Inc, Country Life Community Care is designed to encompass a diverse range of public benevolent and community care ministries. Services to be delivered by CLCC include:

- Emergency relief in the form of food and financial assistance.
- Professional counselling
- Friendship and assistance to people grappling with a wide variety of issues in such areas as isolation, parenting, grief or illness.
- Training and life-skill development opportunities

Country Life Community Care will seek to work together with other service providers in order to offer a holistic approach to assisting and caring for people in their time of need.

### Vision,

*To provide Care, Assistance and Strategic Services to people in the Fleurieu and Murraylands*

## Region

### **Mission**

*Country Life Community Care will provide high-quality support, care, assistance and training for individuals and families in the Fleurieu and Murraylands region, thereby contributing to recovery from distress, poverty and misfortune, and enhance the well-being of individuals and families, increasing their capacity to cope with and adapt to change and to achieve a more fulfilling and satisfying lifestyle.*

### **Aim of Community Needs Survey**

The aim of the survey was to clarify the perceived needs of the families and community members in the local area in order to guide the design and delivery of community care services.

### **Survey Method**

A survey form (appendix 1) was designed to canvass a holistic range of community needs and issues and together with a covering letter; forms were distributed to the public by a variety of means including:

- community groups,
- local businesses (e.g. Clipsal)
- individuals,
- local school (Murraylands Christian College)
- Children's centres (childcare centres, playgroup)
- mass release via the local newspaper (Southern Argus)

Survey forms were released to the public during October-November and the collation of data began mid-November using an Access database and Microsoft Excel spreadsheet.

### **Data Analysis**

Some qualifications apply to the following analyses:

1. Not all category and issue details were completed on every survey form
2. Background information about each interviewee was not completed in every case

Because of this a complete reconciliation of each population sector data against the total number of forms received has not been possible. However, the data does give useful insight into the various population sectors cited in the results tables below.

The population sectors used in this analysis were:

- All (every form that was returned).
- Females (all).
- Males (all).
- Females, (5255 postcode).
- Males (5255 postcode).
- Married
- Families with Children
- Ages 20-49
- Postcode 5255 (All Forms).
- Postcode 5251 (All Forms).
- All other postcodes (All Forms)

While the percentage responses were calculated for each population sector, against the Yes/No/Maybe response options, it was resolved to:-

- Restrict the selection of issues for further investigation to the top 10 ranked for each population sector according to percentage responses - i.e., if an issue was not in the top 10 ranked, it was not deemed worthy of further consideration.
- Combine the "Yes" and "Maybe" responses to give a single score on the basis that there was a common (positive) openness by the interviewee to a service in that area/issue - which of course would only be confirmed when a specific service was on offer.

### Quantitative Analysis

Quantitative analysis was undertaken for the frequency of responses (Yes/No/Maybe) and the percentages calculated for each response category and community need/issue segment against the total number of forms returned. In addition this data set was further partitioned accordingly for gender (male/female), postcode, age, family category, and families-with-children, with percentages being attributed to the total number of identified responses (forms), belonging in each category or population sector.

Issues cited against each population sector were ranked in descending order of the percentages calculated.

Table 1 cites the community perception of important issues in alphabetical order of issue against the percentage of the population sector. The negative correlation between a percentage responses and ranking is seen (i.e. the highest percentage responses being given a rank of "1", the next highest percent response being given the rank of "2", etc with the values of equal percent response allocated the same rank).



# COUNTRY LIFE COMMUNITY CARE - SURVEY OF COMMUNITY NEEDS

## Table 1 - Community Perceptions of Top-3 Needs/Issues

SURVEY RANKING RESULTS for Positive (= "Yes" + "Maybe") Responses to Community Issues

### TOP 10 RANKED CATEGORIES

Community Issue		Issues that were in the Top-10 rankings for each population sector with Rank			Response/interest in Community Need/Issue for each population sector													Response/interest in Community Need/Issue for each population sector as a % of Sector Population																					
		Population Sector			Population Sector													Population Sector																					
		All	Females (All)	Males (All)	All	Females (All)	Males (All)	Females (\$255)	Males (\$255)	Married	Families with children	Ages 49	20	5255	5251	All other postcodes	PostCode Mean	All	Females (All)	Males (All)	Females (\$255)	Males (\$255)	Married	Families with children	Ages 49	20	5255	5251	All other postcodes										
<b>No People in Population Sector =&gt;</b>		174	134	35	174	134	35	103	31	122	120	121	138	11	25		174	134	35	103	31	122	120	121	138	11	25		174	134	35	103	31	122	120	121	138	11	25
Abuse survivors group	SUPP			10	25	21	10	31	9	29	28	33	26	7	8	13.7				29.1%	28.4%	32.0%	28.2%	38.7%	26.2%	25.0%	25.6%	30.4%	18.2%	32.0%				33.3%	27.3%	40.0%			
Addictive behaviour counselling	COUN				27	31	12	32	12	31	31	35	27	8	10	15.0				29.9%	28.4%	37%	28.2%	38.7%	26.2%	25.0%	25.6%	30.4%	18.2%	32.0%				33.3%	27.3%	40.0%			
Adult art/craft/sewing	GROU	10	8		10	8	11	9	10	13	10	12	10	5	9	8.0				49.4%	53.0%	43%	56.3%	45.2%	50.8%	50.8%	50.4%	52.2%	45.5%	36.0%				40.0%	45.5%	36.0%			
Adult community education	LIFE			7	14	14	7	16	6	17	18	17	12	8	10	10.0				44.8%	43.3%	54%	47.6%	58.1%	45.1%	42.5%	44.3%	49.3%	18.2%	32.0%				40.0%	45.5%	36.0%			
Adult literacy	LIFE				34	35	11	39	11	32	33	36	34	9	9	17.3				24.1%	19.4%	43%	17.5%	41.9%	24.8%	20.8%	22.3%	43.2%	9.1%	36.0%				21.7%	18.2%	28.0%			
Adult numeracy	LIFE				36	36	11	40	11	33	36	36	8	11	18.0				22.4%	17.2%	43%	15.5%	41.9%	22.1%	18.3%	19.8%	21.7%	18.2%	28.0%				21.7%	18.2%	28.0%				
Aged care	HOME			9	15	14	9	19	8	20	21	22	15	8	7	10.0				44.3%	43.3%	49%	44.7%	51.6%	41.0%	38.3%	38.8%	46.4%	18.2%	44.0%				46.4%	18.2%	44.0%			
Better r/ships co-workers	RELA	10	22	20	10	27	9	25	24	27	23	27	7	9	13.0				36.8%	34.3%	46%	35.0%	48.4%	36.1%	33.9%	37.7%	27.3%	36.0%				37.7%	27.3%	36.0%					
Budgeting	LIFE	2	5	2	2	5	2	4	2	4	3	2	1	3	4	2.7				64.4%	61.2%	77%	62.1%	77.4%	64.8%	63.3%	67.8%	65.9%	63.6%	56.0%				65.9%	63.6%	56.0%			
Building confidence	COUN				18	16	11	21	10	20	19	20	18	7	9	11.3				41.4%	41.0%	43%	42.7%	45.2%	41.0%	40.8%	43.0%	43.5%	27.3%	36.0%				43.5%	27.3%	36.0%			
Carers group	SUPP				23	20	11	28	10	28	26	32	24	7	9	13.3				36.2%	34.3%	43%	34.0%	45.2%	34.4%	32.5%	29.8%	37.0%	27.3%	36.0%				37.0%	27.3%	36.0%			
Caring for aged parents	FAMI			8	19	18	8	27	7	21	21	23	20	7	7	11.3				40.2%	35.8%	51%	35.0%	54.8%	40.2%	38.3%	38.0%	40.6%	27.3%	44.0%				40.6%	27.3%	44.0%			
Child behaviour m'men	PARE	6	7	5	6	7	5	10	5	7	6	4	7	4	5	5.3				55.7%	53.7%	60%	54.4%	61.3%	59.8%	59.2%	64.5%	56.5%	54.5%	52.0%				56.5%	54.5%	52.0%			
Child confidence esteem	PARE	3	4	6	6	3	4	6	7	6	2	1	2	6	2	3.0				61.5%	62.7%	57%	59.2%	58.1%	67.2%	69.8%	58.7%	58.7%	72.7%	72.0%				58.7%	72.7%	72.0%			
Child counselling	COUN				8	13	12	8	17	7	19	13	15	7	7	9.0				46.0%	45.5%	51%	46.6%	54.8%	42.6%	47.5%	47.1%	47.8%	27.3%	44.0%				47.8%	27.3%	44.0%			
Community volunteer	HOME				8	14	13	8	20	7	18	17	18	7	6	9.3				45.4%	44.0%	51%	43.7%	54.8%	44.3%	44.8%	46.4%	46.4%	27.3%	48.0%				46.4%	27.3%	48.0%			
Computer skills	LIFE	9	10		7	9	7	11	8	14	13	14	9	6	7	7.3				50.6%	48.3%	54%	53.4%	51.6%	49.2%	48.3%	47.9%	52.0%	36.4%	48.0%				52.0%	36.4%	48.0%			
Cooking for couples	FOOD			10	28	32	10	34	9	30	30	35	27	9	9	15.0				29.3%	25.4%	46%	24.3%	48.4%	30.3%	26.7%	26.4%	29.7%	9.1%	36.0%				29.7%	9.1%	36.0%			
Cooking for men	FOOD			7	25	30	7	33	8	28	28	31	26	7	7	13.3				33.9%	29.1%	54%	27.2%	51.6%	34.4%	30.8%	31.4%	32.6%	27.3%	44.0%				32.6%	27.3%	44.0%			
Cooking for teenagers	FOOD				24	19	12	29	13	22	23	27	26	6	6	12.7				35.1%	35.1%	37%	32.0%	35.5%	38.5%	35.8%	33.9%	32.6%	36.4%	48.0%				32.6%	36.4%	48.0%			
Cooking for women	FOOD				14	11	6	12	17	12	19	18	19	5	6	9.3				44.8%	47.0%	37%	46.6%	38.7%	42.6%	43.3%	43.0%	44.2%	45.5%	48.0%				44.2%	45.5%	48.0%			
Depression counselling	COUN			8	17	17	8	23	7	20	20	21	18	6	9	11.0				42.0%	40.3%	51%	40.8%	54.8%	41.0%	39.2%	40.5%	43.5%	36.4%	36.0%				43.5%	36.4%	36.0%			
Depression group	SUPP			10	15	14	10	20	10	18	18	21	16	7	7	10.0				43.7%	42.5%	46%	43.7%	45.2%	44.3%	42.5%	39.7%	44.9%	27.3%	44.0%				44.9%	27.3%	44.0%			
Disability relief	BENE			7	19	19	7	25	6	23	25	29	19	9	7	11.7				40.2%	36.6%	54%	36.9%	58.1%	37.7%	34.2%	32.2%	42.0%	9.1%	44.0%				42.0%	9.1%	44.0%			
Divorce/separation counselling	COUN				34	34	14	37	14	34	34	37	7	12	16.7				23.6%	21.6%	31%	22.3%	32.3%	20.5%	20.0%	18.2%	24.6%	9.1%	24.0%				24.6%	9.1%	24.0%				
Dom. violence counselling	COUN				34	34	14	37	14	34	34	37	7	12	16.7				24.1%	22.4%	31%	21.4%	32.3%	21.3%	20.0%	20.7%	23.9%	27.3%	24.0%				23.9%	27.3%	24.0%				
Family fitness	HEAL	5	6	8	5	6	8	5	6	8	6	6	6	4	5	5.3				58.9%	58.2%	59%	58.9%	58.9%	51.7%	61.7%	60.3%	58.7%	36.4%	58.0%				58.7%	36.4%	58.0%			
Feeding family on budget	FOOD	3	5	4	3	5	4	5	5	4	4	4	5	3	2	3.3				61.5%	61.2%	63%	61.2%	61.3%	62.3%	61.7%	64.5%	60.0%	48.0%				64.5%	60.0%	48.0%				
G parents raising kids grt	SUPP				30	33	13	35	14	32	34	40	29	9	10	16.0				25.9%	23.1%	34%	23.3%	32.3%	24.6%	20.0%	17.4%	26.1%	9.1%	32.0%				26.1%	9.1%	32.0%			
Grandparents raising kid	FAMI				37	37	13	41	13	36	36	42	36	9	13	19.3				19.0%	14.9%	34%	14.6%	35.5%	18.9%	17.5%	13.2%	19.6%	9.1%	20.0%				19.6%	9.1%	20.0%			
Grief counselling	COUN			8	20	19	8	24	8	22	22	25	20	8	9	12.3				39.1%	36.6%	51%	38.8%	51.6%	38.5%	36.7%	36.4%	41.3%	18.2%	36.0%				41.3%	18.2%	36.0%			
Grief group	SUPP	10	22	20	10	22	10	26	9	22	23	27	22	9	9	13.3				36.8%	34.3%	46%	35.9%	48.4%	39.3%	35.8%	33.9%	39.1%	9.1%	36.0%				39.1%	9.1%	36.0%			
Home maintenance	HOME			10	19	18	10	24	10	24	26	28	20	7	8	11.7				39.7%	38.1%	46%	38.8%	45.2%	36.9%	32.5%	33.1%	40.6%	27.3%	40.0%				40.6%	27.3%	40.0%			
Legal advice	COUN	9	10	5	9	10	5	13	4	16	15	13	8	7	7.7				50.6%	48.5%	60%	51.5%	64.5%	45.9%	45.8%	48.8%	54.3%	27.3%	40.0%				54.3%	27.3%	40.0%				
Massage therapy	HEAL	7	7	8	7	7	8	7	8	11	7	8	7	6	8	7.0				53.4%	54.5%	51%	58.3%	54.8%	53.3%	55.8%	57.9%	57.2%	36.4%	40.0%				57.2%	36.4%	40.0%			
Men's health	HEAL	8		1	8	13	1	18	1	8	8	11	8	8	4	6.7				52.3%	44.0%	86%	45.6%	83.9%	57.4%	53.9%	51.2%	54.3%	18.2%	56.0%				54.3%	18.2%	56.0%			
Misfortune relief	BENE			9	20	19	9	25	8	25	26	30	8	8	12.0				39.1%	36.6%	49%	36.9%	51.6%	36.1%	32.5%	32.2%	40.6%	18.2%	40.0%				40.6%	18.2%	40.0%				
Motivation class	LIFE				20	18	11	25	10	21	21	22	7	8	8	12.7				38.5%	38.1%	43%	36.9%	45.2%	40.2%	38.													

Because of the constraints of the number returned forms received it was decided that the only results to be pursued for further enquiry would be those belonging to the top 10 ranked issues identified in the following population sectors,

- All (every form returned).
- Females (all).
- Males (all).

Gender (male/female) was considered to be the most likely point of discrimination in service demands within the population and other population sector parameters (e.g. postcode, age etc) were deemed to have helpful explanatory or qualifying insight to any conclusions to be drawn.

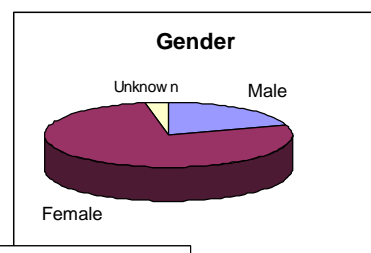
### Qualitative Analysis (Volunteered Perceptions of Issues Deemed Important)

Interviewees were invited to nominate their perceptions of the top-3 needs in each category of community need cited on the survey form and these comments were then listed and the frequency with which issues were raised was recorded. Issues were then ranked according to be the ascending frequency with which they were mention.

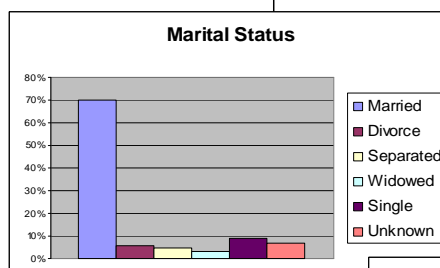
## Results and Discussion

### General Survey Statistics

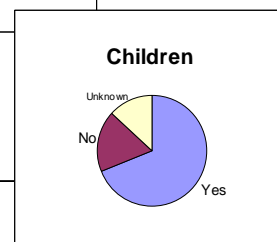
	<b>Sector</b>	<b>No.</b>	<b>(%)</b>
<b>GENDER</b>	Male	35	20%
	Female	134	77%
	Unknown	5	3%
		<b>174</b>	<b>100%</b>



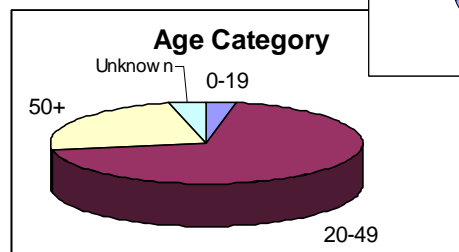
	<b>Married</b>	<b>122</b>	<b>70%</b>
<b>MARITAL STATUS</b>	Divorce	10	6%
	Separated	9	5%
	Widowed	5	3%
	Single	16	9%
	Unknown	12	7%
		<b>174</b>	<b>100%</b>



	<b>Yes</b>	<b>120</b>	<b>69%</b>
<b>CHILDREN</b>	No	32	18%
	Unknown	22	13%
		<b>174</b>	<b>100%</b>



	<b>0-19</b>	<b>5</b>	<b>3%</b>
<b>AGE CATEGORY</b>	20-49	121	70%
	50+	41	24%
	Unknown	7	4%
		<b>174</b>	<b>100%</b>



Number of forms distributed = 4, 040

Survey forms returned = 174

Percent Response = 4.3%

NOTE: 3,000 forms were distributed as inserts in "The Southern Argus

### Quantitative Analysis

From table 1, in alphabetical order of issue, the following comments are offered on each community issue included in the top 10 categories according to survey response rankings:

- Abuse survivors group - rank 10 for 46% of all males surveyed
- Adult Art-Craft-Sewing - rank 8 and 10 for all females and all returns (49.4% and 53.0% respectively)
- Adult Community Education - rank 7 for 54% of all males.
- Aged care - rank 9 (49%) for all males.
- Better Relationships Co-Workers - rank 10 (46%) of all males.
- Budgeting - rank 2, 5, and 2 for All Returns (64.4%), all females (61.2%), and all males (77%) respectively. This is an issue of concern to - families (rank 4, 60.4.8%), families with children (rank 3, 63.3%), ages 20-49 (ranked 2, 67.8%), and broadly across surveyed regions (postcode 5255, 5251, and other postcodes, ranked 1, 3 and 4 respectively)
- Caring for Aged Parents – rank 8 (51%) for all males
- Child Behaviour Management - rank 6 (all, 55.7%), rank 7 (females all, 53.7%) and ranked 5 (all males, 60%) respectively. This was an issue of importance to families with children and across all regions
- Child Confidence/Esteem - rank 3 (all, 61.5%), rank 4 (females all, 62.7%), rank 6 (males all, 57%). This was an issue of importance to families with children and across all regions.
- Child Counselling - rank 8 for all males (51%).
- Community Volunteers – rank 8 for all males (1%).
- Computer Skills - rank 9 (all, 50.6%), rank 10 (females all, 49.3%), and rank 7 (males all, 54%). This was an issue of importance to families with children and across all regions.
- Cooking for Couples - rank 10 for all males (46%).
- Cooking for Men - rank 7 for all males (54%).
- Depression Counselling - rank 8, all males (51%).
- Depression Group - rank 10 for all males (46%).
- Disability Relief - rank 7 for all males (54%).
- Family Fitness - rank 5 (all, 56.9%), rank 6 (all females, 58.2%), rank 8 for all males (51%). This was an issue of importance to families with children and across all regions.
- Feeding Families on a Budget - rank 3 (all, 61.5%) rank 5 (all females, 61.2%) rank 4 (all males, is a 63%). This was an issue of importance to families with children and across all regions.
- Grief Counselling - rank 8, for all males (51%).
- Grief Group -rank 10 for all males (46%).
- Home Maintenance- rank 10 for all males (46%).
- Legal Advice - rank 9 (all, if you 50.6%), rank 10 (all females, 48.5%), rank 5 all males (60%). This was an issue of importance across all regions.
- Massage Therapy - rank 7 (all returns, 53.4%), rank 7 (all females, 54.5%) rank 8 (all males, 51 %); this was an issue of importance across all regions.
- Men's Health - rank 8 (all returns, 52.3%) rank 1 (all males, 86%). This was an issue of importance to families with children and across all regions.
- Misfortune Relief - rank 9 for all males (49%).
- Naturopathy - rank 9 (all returns, 50%), rank 10 (all females, 49.3%), rank 7 (all males, 54%). This was an issue of importance across all regions.
- Nutritional Information - rank 8 (all returns, 51.7%), rank 9 (all females 50.7%), rank 7 (all males, 54%).
- Parenting Groups - rank 8 (all returns 52.3%), rank 7 (All females, 53.7%), rank 8 (all males, 51%). This was an issue of importance to families with children and across all regions.

- Personal Counselling - rank 8 for all males (51%).
- Physiotherapy - rank 6 for all males (57%). This was an issue of importance to families with children and across all regions.
- Preservative Free Cooking - rank 3 (all returns, 60.9%), rank 5 (all females, 61.2%), rank 4 (all males, 63%). This was an issue of importance to families with children and across all regions.
- Raising Children - rank 10 (all returns, 48.9%), rank 10 (all females, 48.5 %), rank 8 (all males, 51%). This was an issue of importance to families with children.
- Raising Teenagers - rank 9, all males (49%)
- Resume Writing - rank 8, for all males left racket 51%).
- Sickness Relief - rank 7 for all males (54%).
- Social Worker - rank 9, for all males (49%)
- Stronger Marriage - rank 4 (all returns, 58%), rank 7 ( all females, 54.5%), rank 2 (all males 77%). This was an issue of importance to families with children and across all regions.
- Stronger Relationships with Children - rank 1 (all returns 65.5%), rank 2 (all females, 64.9%), rank 3 (all males, 66%). This was an issue of importance to families with children and across all regions.
- Strong Relationships with Friends - rank 4 for all males that bracket 63%).
- Strong Relationships with Parents/In-Laws - rank 6 for all males (57%)
- Teenage Counselling - rank 6 for all males (57%).
- Toy Library - rank 10 for all males (46%).
- Transport - rank 9 for all males (49%)
- Treating Sufferers of Disease - rank 9 for all males (49%).
- Women's Fitness - 3 (all returns, 61.5%), rank 1 (all females, 67.2%). This was an issue of importance to families with children and across all regions.
- Women's Health - rank 3 (all returns, 61.5%), rank 3 (all females, 64.2%), rank 7 (all males, 54%). This was an issue of importance to families with children and across all regions.
- Youth Groups - rank 7 for all males (54 %).
- Youth Health - rank 5, for all males (60%)

#### Qualitative Analysis (Volunteered Perceptions of Issues Deemed Important)

Table 2 presents in alphabetical order of issue would be community issue included in the top 10 rank. According to survey response rankings table 2.1 below summarises the categories of community and need that came through.

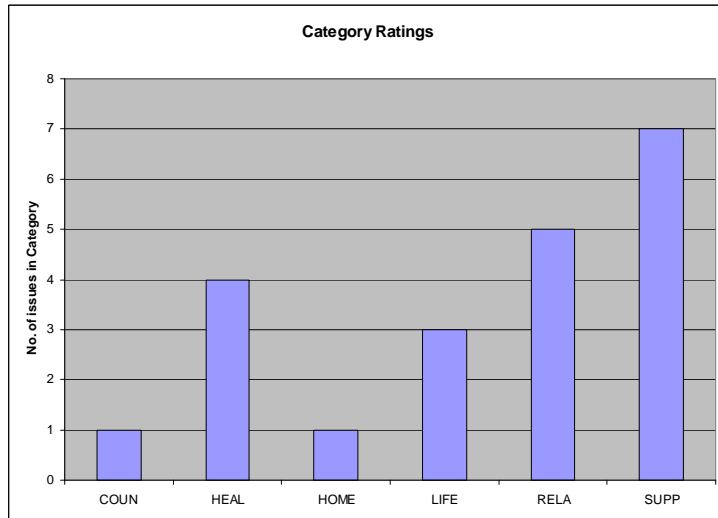
**Table 2 - Community Perceptions of Top-3 Needs/Issues**



Community Issue (Top-10 Ranked Issues Colour Coded)	Category Codes	No. of responses/Perceived priority				
		TOP 3 AREAS OF COMMUNITY NEED			Total (N)	Rank
		1st	2nd	3rd		
A place to meet others	SUPP	1	2	1	4	9
Access to medical specialities			1		1	12
Accommodation (Pensioners etc)					0	13
Adult education courses					0	13
Aerobics classes			1		1	12
Aged care & health	HOME	4	1	2	7	6
Aged care issues			2	1	3	10
Aged services			1		1	12
All		1			1	12
Assisting new people to area		1			1	12
Behavioural support for at risk kids			1		1	12
Benevolent					0	13
Budget information and support	LIFE	1	4	3	8	5
Building healthy lifestyle				1	1	12
Building healthy relationships			1		1	12
Building stronger marriages			1		1	12
Cancer support group			1		1	12
Care for grandparents with grandchildren			1		1	12
Carers			1		1	12
Carers respite				1	1	12
Caring for teenagers		1			1	12
Children's behaviour counselling			1	1	2	11
Children's services		1			1	12
Communication – families		1			1	12
Communication – parenting			1		1	12
Community bus		1			1	12
Community information		1			1	12
Community shed for men/boys			1		1	12
Consciousness raising			1		1	12
Cooking and food			1		1	12
Cooking economical meals			1		1	12
Counselling	COUN	4	2	3	9	4
Counselling – addictive behaviour			1	1	2	11
Counselling – adults / teenagers				1	1	12
Counselling – crisis care			1		1	12
Counselling – personal			1		1	12
Counselling - suicide			1		1	12
Counselling depression		2			2	11
Craft/sewing group/classes				1	1	12
Dealing with the coldness of Strath locals		1			1	12
Dental health			1		1	12
Ecological restoration		1			1	12
Education			1		1	12
Employment information				1	1	12
Environmental issues		1			1	12
Exercise facilities		2			2	11
Family			1		1	12
Family fitness classes			1	1	2	11
Family relationships	RELA	3	1		4	9
Family support and counselling	RELA	8	3	1	12	2
Feeding family on a budget				1	1	12
Financial education	RELA	1	2	3	6	7
Financial education and counselling			1		1	12
Footpaths			1		1	12
General self improvement				1	1	12
God and spiritual needs	HEAL	1	1	1	3	10
Gymnasium (Indoor sports)		1			1	12
Health	HEAL	6	2	2	10	3
Health – nutrition and exercise	HEAL	1	4		5	8
Health services and support	HEAL	3	1	1	5	8
Hobbies and skills				1	1	12
Home and community care	LIFE	1	2	2	5	8
Information & services available locally		1			1	12
Knowledge			1		1	12
Lack of facilities		1			1	12
Legal advice					0	13
Life skills	LIFE	1	1	3	5	8
Lighting				1	1	12
Literacy				1	1	12
Literacy in children			1		1	12
Local mother's groups				1	1	12
Local services		1			1	12
Loneliness			1		1	12
Looking after those in need			1		1	12
Love		1			1	12
Low cost housing			1		1	12

Community Issue (Top-10 Ranked Issues Colour Coded)	Category Codes	No. of responses/Perceived priority				
		TOP 3 AREAS OF COMMUNITY NEED			Total (N)	Rank
		1st	2nd	3rd		
Marriage and parenting				1	1	12
Marriage information and support				1	1	12
Massage therapy				1	1	12
Medical services		1	1		2	11
Mental health		1			1	12
Mental health awareness and support		1	1		2	11
Milang Old School House has a lot in town		1			1	12
Miscellaneous choices			1		1	12
Nutrition on a budget		1			1	12
Overcoming isolation		1			1	12
Parenting	RELA	2	3	2	7	6
Parenting and families					0	13
Parenting support	SUPP	2		2	4	9
Parenting support - teenage parents			1		1	12
Parenting teenagers	RELA	2	1		3	10
Parenting young children				1	1	12
Paths access for wheelchair/disabled		1			1	12
Patriarchal attitudes in our society				1	1	12
Pet shops					0	13
Poverty needs			1	1	2	11
Public heated pool / all year open				1	1	12
Raising confident healthy children				1	1	12
Real life education				1	1	12
Relationships	RELA	3	2	3	8	5
Senior activities				1	1	12
Senior support		1			1	12
Sense of community				1	1	12
Single parent support	SUPP	3	2	1	6	7
Skill training			1		1	12
Social welfare				1	1	12
Sport			1		1	12
Step family issues		2			2	11
Support	SUPP	1		2	3	10
Support for abused victims			1		1	12
Support for parents of children with challengers			1		1	12
Support for single parents	SUPP	1	1	1	3	10
Support for teenagers			2		2	11
Support for the elderly				1	1	12
Support for the less well off financially		1			1	12
Support groups	SUPP	2	4	8	14	1
Supporting children with disabilities		1			1	12
Teaching males to express feeling		1			1	12
Toy library			1		1	12
Transport				1	1	12
Transport for appointments					0	13
Transport services		1			1	12
Transporting sick and disabled					0	13
Unemployment		1			1	12
Volunteering in community					0	13
Where to get help for unusual circumstances		1			1	12
Women's clothing for 18-24					0	13
Women's fitness		1			1	12
Youth		1			1	12
Youth and children support groups			2		2	11
Youth courses				1	1	12
Youth facility and activities	SUPP	5	1		6	7
Youth help					0	13
Youth issues					0	13
Youth services		1			1	12

Table 2.1 - Summary of Categories of Issues Perceived Important (Top-10 Ranking)	
Category Codes	No. Issues /Category
COUNSELLING	1
HEALTH	4
HOME	1
LIFE	3
RELATIONSHIPS	5
SUPPORT	7
Total	21



It is clear from table 2.1 that the community perceives a need for General Support, and are interested in services addressing Relationships, Health and Life Skills.

#### Consolidated Ranking of Perceived Community Issues/Needs

Table 3 presents a consolidated list of the Top-10 ranked community issues for each category of need sub-sorted alphabetically, from the combined quantitative and qualitative analyses of survey data; the table also shows that the total number of issues registered in the Top-10 reduces from 72 to 18 when only the Top-5 rank issues are examined.



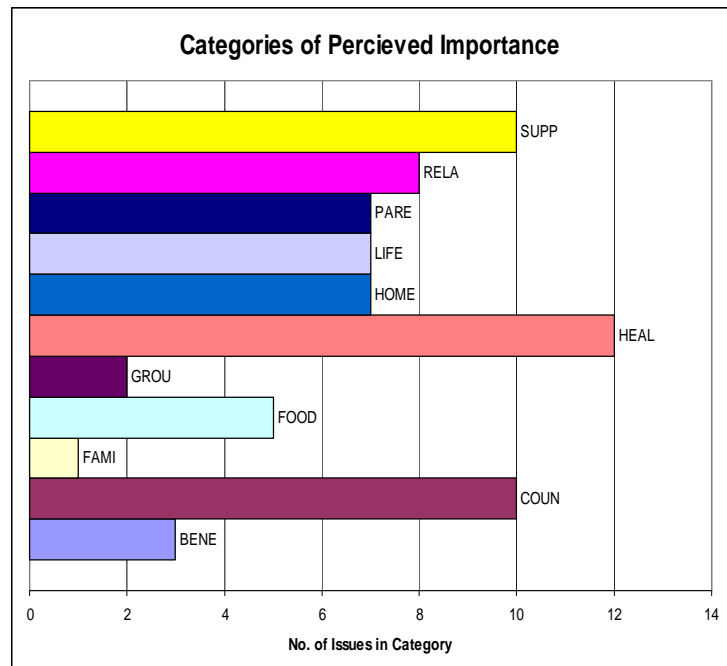
**Table 3 - Summary of Issues/Category According to data Source for the Top-10 Needs/Issues**

SUMMARY OF ISSUES/CATEGORY ACCORDING TO DATA SOURCE				
TOP-10 RANKED COMMUNITY ISSUES	Category Code	Source (R=Ranking) (P=Perception)	No. of Issues /Category	TOP-5 RANKED COMMUNITY ISSUES
Disability relief	BENE	R		
Misfortune relief	BENE	R		
Sickness relief	BENE	R	3	
Child counselling	COUN	R		
Counselling	COUN	P		Counselling
Depression counselling	COUN	R		
Family support and counselling	COUN	P		Family support and counselling
God and spiritual needs	COUN	P		
Grief counselling	COUN	R		
Legal advice	COUN	R		
Personal counselling	COUN	R		
Social worker	COUN	R		
Teenage counselling	COUN	R	10	
Caring for aged parents	FAMI	R	1	
Cooking for couples	FOOD	R		
Cooking for men	FOOD	R		
Feeding family on budget	FOOD	R		Feeding family on budget
Nutritional information	FOOD	R		
Preservative free cooking	FOOD	R	5	Preservative free cooking
Adult art/craft/sewing	GROU	R		
Youth facility and activities	GROU	P	2	
Family fitness	HEAL	R		Family fitness
Health	HEAL	P		Health
Health – nutrition and exercise	HEAL	P		
Health services and support	HEAL	P		
Massage therapy	HEAL	R		
Men's health	HEAL	R		Men's health
Naturopathy	HEAL	R		
Physiotherapy	HEAL	R		
Treating sufferers of disease	HEAL	R		
Women's fitness	HEAL	R		Women's fitness
Women's health	HEAL	R		Women's health
Youth health	HEAL	R	12	Youth health
Aged care	HOME	R		
Aged care & health	HOME	P		
Aged care issues	HOME	P		
Community volunteers	HOME	R		
Home and community care	HOME	P		
Home maintenance	HOME	R		
Transport	HOME	R	7	
Adult community education	LIFE	R		
Budget information and support	LIFE	P		Budget information and support
Budgeting	LIFE	R		Budgeting
Computer skills	LIFE	R		
Financial education	LIFE	P		
Life skills	LIFE	P		
Resume writing	LIFE	R	7	
Child behaviour m'ment	PARE	R		Child behaviour m'ment
Child confidence esteem	PARE	R		
Parenting	PARE	P		
Parenting teenagers	PARE	P		
Raising children	PARE	R		
Raising teenagers	PARE	R		
Toy library	PARE	R	7	
A place to meet others	RELA	P		
Better r'ships co-workers	RELA	R		
Family relationships	RELA	P		
Relationships	RELA	P		Relationships
Stronger marriage	RELA	R		Stronger marriage
Stronger r'ships children	RELA	R		Stronger r'ships children
Stronger r'ships friends	RELA	R		Stronger r'ships friends
Stronger r'ships parents/inlaws	RELA	R	8	
Abuse survivors group	SUPP	R		
Depression group	SUPP	R		
Grief group	SUPP	R		
Parenting group	SUPP	R		
Parenting support	SUPP	P		
Single parent support	SUPP	P		
Support	SUPP	P		
Support for single parents	SUPP	P		
Support groups	SUPP	P		Support groups
Youth group	SUPP	R	10	

Total = 72

18

Table 3.1 – Consolidated (combined quantitative and qualitative data) Summary of Categories of Issues Perceived Important (Top-10 Ranking)	
Category Codes	No. Issues /Category
BENEFICIENT	3
COUNSELLING	10
THE FAMILY	1
FOOD & COOKING	5
GROUP ACTIVITIES	2
HEALTH	12
HOME & COMMUNITY	7
LIFE SKILLS	7
PARENTING	7
RELATIONSHIPS	8
SUPPORT GROUPS	10
Total	<b>72</b>



According to survey response rankings summarised in table 3.1 the Top-10 categories of community issues/need that came through were clear. Health, counselling and Personal and Family Support Services clearly tend to dominate the community needs agenda, according to data.

Each of these areas of perceived need might be researched further in order to further clarify and defined specific services that are appropriate as well as verifying and perhaps quantifying the service requirement. This will be reviewed with other regional service providers and stakeholders.

It is to be noted that until specific services are offered at a designated time and place, the strength of this perceived demand cannot be tested.

### Key Findings

Because of the voluntary nature and design of this survey, a rigorous statistical treatment of data and frequency distributions etc. is inappropriate. However, the results do provide firm support and evidence that there is a genuine perceived need in the surveyed community for services in the following areas:-

- Health
- Counselling
- Support Groups
- Relationships
- Parenting
- Life Skills
- Home Environment
- Food

Many of these services needs are regional (across several postcode areas) in nature and sought by families with children.

### Next Steps

The CLCC team is reviewing services being provided and available to the regional community against those which are requested or seen as important. From this review, gaps between the services currently being provided and those deemed important in the minds of the community (the

results of this survey) will be identified and used to focus the delivery of a new suite of services from the purpose-built Multipurpose Centre to be constructed at 30 East Terrace Strathalbyn. The above data, the CLCC Gap Analysis and the nature of any proposed new suite of services will be discussed and evaluated in consultation with other service providers and stakeholders in the community. Funding will then be sought to support the delivery of new services to the wider community.

### Acknowledgements

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- Fleurieu Regional Development
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